

This letter from CIL to CMPFO is exactly same on the lines suggested by AIACE in this regard. Letter by AIACE vide letter no. 2023_068 Letter to Commissioner, CMPFO Reluctance in streamlining the process of Preparation of Revised PPO to pensioners retired before October 2022, is appended below this letter.

AIACE HAI TO MUMKIN HAI ! LONG LIVE AIACE!! AIACE JINDABAD!!!

कोल इण्डिया लिमिटेड

(महाराष्ट्र कंपनी)

(भारत सरकार की अंतर्गत)

कोल भवन

प्लॉट नं. 04, एमएआर प्लॉट नं. ए एफ-III

एवमल परिया 1ए, न्यू टाउन, राजारहत

कोलकाता 700156 (पश्चिम बंगाल)

दूरभाष सं : 033 2324 6666 / 2324 8888

फैक्स सं : 033 2324 8000

वेबसाइट : www.coalindia.in



Coal India Limited

(A MAHARATHA COMPANY)

A Govt. of India Enterprise

Coal Bhawan

Premises No. 04, MAR Plot No. AF-III

Action Area-1A, New Town, Rajarhat

Kolkata-700156 (West Bengal)

Phone: 033 2324 6666 / 2324 8888

Fax: 033 2324 8000

Website: www.coalindia.in

Ref No: CIL/D(P&IR):005:10: 101

Dated: 4.9.2023

To

Shri V K Mishra

Commissioner

Coal Mines Provident Fund

Dhan d

(Through Email: commissioner@cmpfo.gov.in)

Subject: Issue Of revised PPO to the existing pensioners for hassle free payment to their spouse in the event of death - Reg.

CPF/CP/111(26)/Pen/Misc/HQ/Vol.III/520

Reference: F.No.

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Letter dated 25.08.2023

Dear Sir,

This has reference to the Letter No CPF/CP/111(26)/Pen/Misc/HQ/Vol.III/520 dated 25.08.2023 on the said subject.

It was a pleasure to learn that CMPFO has initiated a process for issuance of revised PPO so that the spouse may get hassle free pension in the event Of death Of pensioner.

However, on perusal of the information sought from coal companies, it has been observed that there are some genuine difficulties to fetch them. The issues envisaged are listed below:

1. It is not clear since when and in respect of whom the desired information is to be furnished i.e. the period for which information is to be provided.
2. Coal companies are neither having list Of pensioners nor having contact details Of pensioners with them.

3. Even if the management tries to reach the pensioners through wide publicity i.e. through paper publication, social media, etc., it will create a havoc and result in hue and cry amongst the aged pensioners. It will also create unnecessary anxiety and stress amongst the retired pensioners.
4. The pensioner after retirement settles far away from the work place and avails pension from the bank nearest to his residence. As such, it is not feasible or practicable to advise the pensioner/ family pensioner, to come to the place of his last posting for submission Of the desired document.
5. Even if the coal companies starts the job of collecting such information, it will be a never ending process and no timeline can be fixed to achieve the goal. Whereas, all the data is readily available in the records of CMPFO.
6. Mobile number, email id and Aadhaar may not be available for all pensioners and spouse, as most of the ex-employees are illiterate.

In view of above constraints, you will appreciate that the proposed process will not help us to achieve the desired result. Therefore, it is proposed that following alternative may be accepted to achieve the desired goal:

1. Pensioners are required to submit Life Certificate in November every year. Therefore, the format of Life Certificate may be modified this year to include the desired revised details/ information through the bank itself or separately through a portal designed tor the purpose, with a facility for uploading the document.
2. Thereafter, if the CMPF authorities require manpower help to record such information in their system, coal companies are ready to provide manpower for a fixed time so that the task could be completed at the earliest.

As such, it is requested to review the process for issuance of revised PPO so that spouse may get hassle free pension in the event Of death Of pensioners.

भवदीय,
०
ॐ
(विनय रंजन) 04/09/1
निदेशक (कार्मिक एवं औ० सं०)

Copy to :
GM (MP&IR), CIL



ALL INDIA ASSOCIATION OF COAL EXECUTIVES (AIACE)

(Regd. Under the Trade Union Act, 1926; Regd. No. 546 / 2016)

302, Block No. 4, Ram Krishna Enclave, Nutan Chowk, Sarkanda; Bilaspur (CG)

E-mail : centralaiace@gmail.com ; Ph. 9907434051

Ref No. AIACE/CENTRAL/2023 / 068

Dated 26.8.2023

To

The Commissioner
Coal Mines Provident Fund Organization,
Police Lines,
Dhanbad – 826001
(JHARKHAND)

Sub:- Reluctance in streamlining the process of Preparation of Revised PPO to pensioners retired before October 2022 to facilitate easy starting of Widow pension

Dear Sir,

We are dismayed to see the letter issued by CMPFO vide F.No. CPF/111(26)/Pen/Misc/HQ/Vol-III/520 dated 25 August, 2023 (Copy vide Annexure I).

This letter seems to be hurriedly written in reference to our letter no. AIACE/CENTRAL/2023/066 dt. 25-8-2023 on the issue of “**Simplification of Widow pension and its starting at Bank Level on due Intimation**”. (vide Annexure –II)

In our letter we had highlighted the facts that various Regional Offices of CMPFO issuing different letters to different offices of CIL and SCCL asking for documents of pensioners and no office asking for online submission of documents.

This present letter from CMPF, HQ has specified set of documents required from CIL & its subsidiaries (where MCL and CMPDIL have been omitted and private entrepreneurs are not named). The data requirement in this letter varies from earlier letters of Regional Offices of CMPFO in the following way:

- (i) does not specify number of copies of Joint photographs to be submitted
- (ii) documents are classified under mandatory & optional category

We are also surprised to note that instead of asking for online submission of documents, the hard copy mode is being preferred.

It clearly demonstrates defiant attitude of CMPFO towards resolving the issue for which our association has been struggling since 2015. CMPFO continues to adhere to the path of harassing pensioners by asking documents already within the reach of CMPFO and Pension paying bank.

We have a copy of revised PPO issued to a pensioner retired prior to October,2022. (Attachment-II).

We are not sure of its authenticity and not aware which office of CMPFO has issued it. However, if this PPO is genuine, after specifying the payable pension to widow, the additional information available in this PPO are:

- i) Spouse name
- ii) spouse date of birth
- iii) spouse Aadhar number, and
- iv) Joint photograph of pensioner & spouse pasted on PPO copy.

Needless to say, that all these data and joint photograph are available with the bank because these data are the basic requirements for converting a Pension account into “Former or Survivor” mode of operation. As such, involvement of Banks can ease the process in issuance of revised PPO.

However, if CMPFO desires to go ahead with procurement of these data, then ideally the best way will be to collect it at the time of, either,

- (i) during offline submission of Life Certificates at pension paying branches of bank by suitably modifying the present Life Certificate format, OR,
- (ii) during online submission of Life Certificates along with additionally accepting these data in online mode for which CMPFO may create a separate cell.

You will appreciate the fact that coal pensioners are spread over the entire country, and almost 95% of them are illiterate drawing meagre pension which is non-taxable and are more comfortable with their pension paying branches and most of them are not connected with their former place of working which have disappeared due to either depletion of coal reserves or merger with other collieries. as per present organization structure of CIL and SCCL.

Under these stated conditions, it is requested to rethink the entire process and design it properly so that pensioners are not subjected to wilful harassment.

It is also requested to involve pension paying bank in this process for fetching documents/data which are already available with them.

Hope, urgent and immediate actions are soon started and pensioners are informed through pension paying banks and advertisements in print & electronic media to curb the present confusion and misunderstanding among them.

Thanking You,



(P. K. SINGH RATHOR)

Principal General Secretary

Encl: As above

Copy for kind information to

1. The Coal Secretary, Ministry of Coal, New Delhi.
2. Chairman, CIL, Kolkata
3. CMD, SCCL, Kothagudam
4. D(P), CIL/SCCL
5. D(P), All subsidiaries of CIL

Copy for kind information to the Minister of Coal, Govt of India, New Delhi.



सामाजिक सुरक्षा संगठन
Social Security Organisation

कोयला खान भविष्य निधि संगठन
COAL MINES PROVIDENT FUND ORGANISATION
(भारत सरकार कोयला मंत्रालय का एक सांविधिक निकाय)
(A Statutory Organization under Ministry of Coal, Government of India)

आयुक्त का कार्यालय
OFFICE OF THE COMMISSIONER

पुलिस लाईन, @POLICE LINE,
धनबाद @DHANBAD
पिन /PIN-826014
(झारखण्ड)/(JHARKHAND)
फोन नं०/Phone No.- 0326-2202114
email : commissioner@cmpfo.gov.in
Website:- www.cmpfo.gov.in

F.No. CPF/CP/111(26)/Pen/Misc/HQ/Vol-III/520

Dated - 25 August, 2023

To,

- The Director (P),
(i) CIL and its subsidiaries
(BCCL, ECL, CCL, WCL, NCL, SECL, NECL)
(ii) The Director (P), SCCL
(iii) All Private Coal Companies/ Coal Block.

Sub: Issue of Revised PPO to the existing pensioners for hassle-free payment to their spouse in the event of death – reg:

Sir,

With reference to the subject cited above, I am to inform that this Office is in process of issuing revised PPO so that spouse may get hassle-free pension in the event of death of pensioners. For that purpose, you are requested to provide the following information/documents:


- (i) Name of Spouse
(ii) Existing bank account of the pensioner with "Former or Survivor Mode" & operative with spouse.
(iii) Copy of Aadhar Card of spouse.
(iv) Joint photograph with spouse

In addition, following information would further facilitate the process:

- (a) Copy of PAN Card of spouse
(b) Mobile No. of spouse
(c) E-mail id of spouse

The above said information & document compiled and authenticated and routed through Area level/ Area General Manager concerned to Concerned Regional Offices of CMPFO in excel form with soft copy for further processing at Regional Offices level.

Yours faithfully,


(V.K. Mishra) 25/8/23
Commissioner



OFFICE OF THE REGIONAL COMMISSIONER
COAL MINES PROVIDENT FUND OFFICE

Tel. No. Fax No.

Ref No : CMPF/ASN/PPO/

PPO No -> 202151601428
CMPF A/c No : 5/2/256/64

To
Name : Asit Kumar Dey
Vill : Niyamatpur
PO : Sitarampur
Dt: Paschim Bardhaman



Sir/Madam

With reference to your application for payment of the above benefits under CMPS 1998, we are glad to inform you that your claim has been settled for payment vide PPO No. 202151601428

Member pension Exit Date from Service :

Validity -till Alive

Name of Pensioner	Pension per month	Arrear+ O/S benefit	Recovery (if any)	Net Arrear payable
Asit Kumar Dey	31,141.00	0.00	0.00	0.00
DOB :16.01.1956	Aadhar No:949171584101		PAN No.	ADAPD1130B
Mobile No :	E Mail ID		Branch Name	
Bank Name	Account No	Branch IFSC	Branch Name	
SBI	34881917725	SBIND010223	NIYAMATPUR	

Widow/Widower Pension (After Death of Member)
Validity - Death or re-marriage which is ever is earlier

Name of Spouse	Pension per month	Ex Gratia (Payable)	Arrear+ O/S benefit	Net Arrear payable
Soma Dey	18,685.00			
DOB :29.09.1964	Aadhar No: 903029997796		PAN No.	AYDPD4739J
Mobile No :	E Mail ID		Branch Name	
Bank Name	Account No	Branch IFSC	Branch Name	

You are requested to furnish annual life certificate and no-remarriage certificate (in case of widow or widower pension) or non-marriage certificate (in case of daughter) through JEEVAN PRAMAN PORTAL or any Branch of Punjab National Bank or Nodal Bank STATE BANK OF INDIA Main Branch, Dhanbad or through e-mail on cmpf.pension@sbi.co.in in all future reference to Regional CMPF office please mention your PPO No. 202151601428 and CMPF A/c No 5/2/256/64

Copy to :

1. Manager (P)

Neamatpur Central Workshop

P.O : Sitarampur

State : W.B

Dist : Paschim Bardhaman

2. Pensioner's Name

Vill :

PO :

Dt:

Asit Kumar Dey

Niyamatpur

Sitarampur

Paschim Bardhaman

Niyamatpur

Sitarampur

Paschim Bardhaman

Name & Address of Nodal Branch

Asst. Manager

Prasad

Assistant Commissioner-II/Regional Commissioner



ALL INDIA ASSOCIATION OF COAL EXECUTIVES (AIACE)

(Regd. Under the Trade Union Act, 1926; Regd. No. 546 / 2016)

302, Block No. 4, Ram Krishna Enclave, Nutan Chowk, Sarkanda; Bilaspur (CG)

E-mail : centralaiace@gmail.com ; Ph. 9907434051

Ref No. AIACE/CENTRAL/2023 / 066

Dated 25.8.2023

To

The Commissioner
Coal Mines Provident Fund Organization,
Police Lines,
Dhanbad – 826001
(JHARKHAND)

Sub:- Need for streamlining the process of Preparation of Revised PPO to pensioners retired before October 2022 to facilitate easy starting of Widow pension

Dear Sir,

Subsequent to our long pending agitation for “**Simplification of Widow pension and its starting at Bank Level on due Intimation**”, new procedure and issue of PPO in revised format was launched for pensioners retiring from October, 2022 onwards.

It was also stated that for other pensioners retiring prior to October, 2022 revised PPO will be issued subsequently. However, how this work will be conducted was never disclosed at any platform. The only advice to pensioners, issued by CMPFO was, to convert their pension paying account into “Former or Survivor” mode. **The nodal bank SBI also started issuing different directives at different levels.**

A lot of confusion is also created by different Regional Offices of CMPFO issuing different letters to different offices of CIL and SCC. (vide copies in Annexures – I, II & III).

Your kind attention is requested to attached letter in Annexure-I, issued on 16-8-2023 by Regional Office-III, Asansol to various GMs in Eastern Coalfields Ltd. There are 4 requisitions in this letter which are already in the possession of various wings involved in Pension disbursement as shown below with our observations/comments:

Item No.	Documents required from CIL Offices	Our Observations/Comments
1	Joint photo of pensioner & spouse (3 copies)	Already submitted with employer and CMPFO in the past. Also available with pension paying Bank. If required fresh, there must be Online mode of submission
2	SB A/c details in “F or S” mode of operation	Details are already available with bank
3	PAN and AADHAR details of pensioner & spouse	Details are already available with bank
4	Old PPO Intimation copy	Details available with bank, employer & CMPFO

Thus, as seen above, it is harassment designed for wastage of time in asking documents when these are already available with concerned departments. This is resulting in false circulation of misleading messages by different persons, including Press, in the name of CMPFO.

Under the circumstances, it is requested to **clarify the updated position and any required modalities to be observed by pensioners**, on the issue of revised PPO to retirees of pre-October,2022 period. Simultaneously, it is requested to issue revised Guidelines/SOP/Information to be followed by all offices of CMPFO, the lead bank, the employer and the pensioner.

It is hoped that acceptance of these measures will be duly considered which will go a long way in eliminating misleading communications from all and sundry.

Thanking You,



(P. K. SINGH RATHOR)


Principal General Secretary

Encl: As above


Copy for kind information to

6. The Coal Secretary, Ministry of Coal, New Delhi.
7. Chairman, CIL, Kolkata
8. CMD, SCCL, Kothagudam

POSTAGE & TELEGRAM CHARGE



सामाजिक सुरक्षा संगठन
Social Security
Organisation



कोयला खान भविष्य निधि संगठन
COAL MINES PROVIDENT FUND ORGANISATION
(भारत सरकार कोयला मंत्रालय का एक सांविधिक निकाय)
(A Statutory Organization under Ministry of Coal, Government of India)

पता/Address:-
B.B.COLLEGE ROAD,
USHAGRAM, ASANSOL
DISTT- PASCHIM BURDWAN
WEST BENGAL-713303
फोन नं./Phone No.- 2274174
email :-
Website:- bkr@cmpf.gov.in

क्षेत्रीय कार्यालय, III, आसंसोल
REGIONAL OFFICE-III, ASANSOL

CPF/111/Misc/R-III/ASN/ 2506 Date : 16 August 2023

SPEED POST

To,

1. The GM Sripur Area Office Eeastern Coalfield Limited PO: Sripur Bazar Dt : Paschim Barddhaman PIN : 713373 (W.B)	2. The GM Sodepur Area Office Eeastern Coalfield Limited PO: Sundarchak Dt : Paschim Barddhaman PIN : 713359 (W.B)	3. The GM Mugma Area Office Eastern Coalfield Limited P.O.-Mugma Dist.-Dhanbad PIN : 828204 (Jharkhand)
4. The GM Salanpur Area Office Eeastern Coalfield Limited PO: Lalganj Dt : Paschim Barddhaman PIN : 713359 (W.B)	5. The Dy GM (P/Pen) ECL HQ, Sanctoria PO: Dishergarh Dist : Paschim Barddhaman PIN : 713333 (W.B)	6. All Independent Units <u>CMFDJL</u>

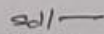
Sub : Issuance of Revised PPO.

Sir,

With reference to the above it is intimated that this office is in the process of revising PPO intimation. Hence, you are requested to forward the following documents in respect of those pensioners of ECL whose PPO is to be revised :-

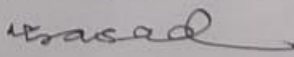
1. Joint photographs with spouse in triplicate.
2. SB A/c in F or S mode of operation.
3. Certified copy of Adhaar and PAN card of pensioner and spouse.
4. Old PPO intimation copy.

An early action in this regard is solicited.

Yours faithfully,

(Vijay Prasad)
Assistant Commissioner

Copy by Speed Post to :-

1. The Commissioner, Coal Mines Provident Fund Organization, Near Police Line, Hirapur, Dhanbad-826014.
2. The Director (Personnel), Eastern Coalfields Limited, Headquarters, Sanctoria, P.O.-Dishergarh, Dist.-Burdwan (W.B.) PIN - 713333. - for kind information and necessary action please.


(Vijay Prasad)
Assistant Commissioner



सामाजिक सुरक्षा संगठन
Social Security Organisation



कोयला खान भविष्य निधि संगठन

COAL MINES PROVIDENT FUND ORGANISATION

(भारत सरकार, कोयला मंत्रालय का एक सांविधिक निकाय)
(A Statutory Organization under Ministry of Coal, Government of India)

क्षेत्रीय कार्यालय दिल्ली
REGIONAL OFFICE DELHI

यूनिट नं. एफ1 / Unit No. 1
सीएससी नं. 2 / CSC No. 2
ब्लॉक जी, प्रीत विहार दि
110092/ Block G, Preet Vi
Delhi-110092
फोन नं./Phone No.-011-
22446419
email :dodelhi@cmpfo.gov.in
Website:- www.cmpfo.gov.in

सं० सीपीएफ/डी.ई.एल./1/विधि/246/ 30

दिनांक:- 17/4/23

सेवा में,

मुख्य प्रबंधक (कार्मिक),
कोल इण्डिया लिमिटेड,
ब्लॉक 3, प्लेट-ए, 3 फ्लोर,
ईस्ट किडवई नगर ऑफिस कॉम्प्लेक्स,
नई दिल्ली- 110023.

विषय:- पी.पी.ओ. नवीनीकरण करने के संबंध में।

महोदय,

उपरोक्त विषय पर मुख्यालय से प्राप्त पत्र क्रमांक CPF/CP/111(26)/Pen/Misc./HQ/Part/117, दिनांक: 28/02/23 के संदर्भ में कहना है कि सभी पेंशन सदस्यों का नया पी.पी.ओ. सुनिधि के तहत बनना है जिसके लिए सभी पेंशनरों का खाता Former or Survivor होना जरूरी है तथा परिवार विवरण (Spouse), आधार कार्ड, पेन कार्ड इस कार्यालय को सत्यापित करवाकर भेजे ताकि नये पी.पी.ओ. उपलब्ध हो सकें।

संलग्न: पेंशनर विवरण।

भवदीय,

(ए.के. केशव)
क्षेत्रीय आयुक्त-1(SG)

6/4/23

F.O. 1/1/23
05.04.23



सामाजिक सुरक्षा
संगठन
Social Security
Organisation



कोयला खान भविष्य निधि संगठन COAL

MINES PROVIDENT FUND
ORGANISATION

(भारत सरकार कोयला मंत्रालय का एक माबिधिक निकाय)
(A Statutory Organization under Ministry of Coal, Government of India)

क्षेत्रीय कार्यालय, गोदावरीखानी
REGIONAL OFFICE, GODAVARIKHANI



पता/Address:-
मिलेनियम क्वार्टरम् Millennium
Quarters,
आई. बी. कॉलोनी I. B. Colony,
पो. गोदावरीखानी P. O.
Godavarikhani
जिल्हा: पेद्दापल्ली-505209
Dist. Peddapalli-505209
तेलंगाना Telangana
फोन नं०/Phone No.- 08744-235522
email :- godavarikhani@cmpfo.gov.in
Website:- www.cmpfo.gov.in

ई-मेल द्वारा/ By E-mail

LR.NO.CPF/GDK/PEN/Misc/Vol-III/ 614

Date: 12/07/2023.

E Mail

MOST URGENT

To
✓ The Director of Personnel,
The S.C.C.Ltd, Corporate Office,
Kothagudem, Bhadradri Kothagudem Dist,
Telangana State.

Subject: Submission of Revised PPO in respect of existing pensioners-Reg.

Sir,

On the above cited subject, please find herewith the list of 44121 self pensioners the following mentioned information/documents are required to issue Revised PPO copies.

- 1.Spouse details (Aadhar Number, Name)
- 2.Joint photographs (3sets in Passport Size)

Hence, it is requested to furnish the above required details at the earliest. Further it is requested to motivate all the pensioners to convert pension payment SB A/c into Former or Survivor mode for reduce the time delay in settlement of widow pension. Immediate action is highly solicited.

Encl:44,121 self pensioner's list

Yours faithfully

Hari Pachauri
12/7/23
(HARI PACHAURI)
REGIONAL COMMISSIONER -II

Copy to: The Incharge, ATB Cell, RG-I/RG-II/RG-III/SRP/MMR/BPA/BHP Area,
STPP/CMD Office, Hyd.,

REGIONAL COMMISSIONER -II